

PUBLIC NOTICE

Release Date: October 12, 2023

REGIONAL PHONE OUTAGE IMPACTING ALL COURTHOUSES

SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN BERNARDINO 247 West Third Street, 11th Floor San Bernardino, Ca 92415-0302 www.sb-court.org

909-708-8747

R. Glenn Yabuno Presiding Judge

Anabel Z. Romero Court Executive Officer **SAN BERNARDINO, CA**— Due to a region wide phone system outage with an external service provider, general phone communication with the San Bernardino Superior Court (SBSC) is currently unavailable.

- Call Center services are unavailable.
- All on site services are operating normally. Please visit the <u>list of services provided at each court facility</u> for more information.
- The <u>court's website and online services</u> remain functional.
 - For Self-help Services, please use DASH at <u>dash.sb-court.org</u>, or <u>visit one of our six Self-help Centers located</u> throughout the county.
 - For Traffic Payments, please use the San Bernardino Justice Center walk-up window or pay online or via telephone.
 - For case information, please use the <u>Court Access Portal</u>.

A subsequent notification will follow once the issues are resolved.

For media inquiries, contact the Communication and Public Affairs Office at courts-pio@sb-court.org.